

# **House rules**

Dear holiday guests!

Our holiday flat should be a second home for you. I want them to feel comfortable and rest. We have put a lot of effort into the furnishing and hope that you will find everything you need. The following house rules are intended to assist with a harmonious stay. We have also listed some rules that we hope you will understand. By a proper treatment of the apartment, you help us even in the future to offer you and other guests satisfactory premises.

## **General information**

If you miss anything in the facility or if you need help, please feel free to contact us. All things that are in or belong to the holiday home or on the balcony or terrace may and should be used by the guests. Please take care of the entire furnishings and inventory and treat the rental property with care. Please make sure that your fellow travelers also comply with the rental conditions.

## **Kitchen**

Please take care of the kitchen equipment and technical devices. Since a dirty kitchen does not please anyone, please put dishes, pots, and cutlery in the cupboards only in a clean and dry condition. Please do not place hot pots and other warm objects on the tables or worktop without coasters. Always use a cutting board as a base for cutting. Please leave the interior of the oven and microwave in a clean condition.

## **Terrace / Barbecue**

The apartment has no barbecue. Grilling with a gas or electric grill is permitted. The terrace covering must be protected from soiling and grilling with charcoal is not allowed.

## **Damages**

Nobody intentionally damages things, but it can happen to anyone that something breaks. We would be pleased if you would inform us of the damage that has occurred and we would determine it, not only after your departure at the final cleaning. The tenant is liable for damages, in the amount of the replacement costs.

## **Duty of care**

We ask our guests to treat the rental property with care and to ensure that fellow travelers and relatives also comply with the rental conditions. All windows must be closed when leaving the apartment to avoid possible damage caused by storms or burglary. Water and electricity resources must be used sparingly.

## **Disposal**

The waste is separated according to residual waste, glass, paper, and packaging with the green dot. Corresponding containers are available on the property. Please only use garbage cans and cosmetic bins in the bathroom with garbage bags and dispose of them closed in the residual waste bin. Do not throw or pour any waste, food

scraps, harmful liquids, or the like into the kitchen sink, toilets, washbasins, or shower! Avoid anything that could block the pipes (no hygiene articles in the bathroom).

### **Cleaning**

If you should ever have an accident (extreme dirt, liquids on the floor or work surfaces, etc.), we ask you to eliminate it immediately. We kindly ask you to leave the apartment swept clean on departure and to put all used crockery back in the cupboards.

### **Rest periods**

For the sake of good neighborliness, we ask you to observe public rest periods such as midday, night and Sunday rest. Also in the holiday apartment itself should be kept quiet out of consideration between 22:00 and 7:00.

### **Internet/WiFi**

A wireless Internet connection (WLAN) is available in the holiday flat/house. The access code is in the info folder of the apartment.

The use of the Internet with your WLAN-capable terminal (notebook, PDA, smartphone, etc.) via the WLAN connection is free of charge for the tenant. You use the Internet at your own risk; the lessor excludes any liability in connection with the Internet use of the tenant.

### **Smokers**

Smoking is not allowed in the holiday flat/house. Please leave the apartment to smoke. Please dispose of the wholly cooled cigarette remains in the garbage can.

### **Pets**

Pets are not allowed.

### **Parking facilities**

It can be parked directly before the vacation home with 1 passenger car; further public parking lots are in direct proximity.

If a parking space is made available to you, this does not constitute a custody contract. The lessor shall not be liable for loss of or damage to motor vehicles parked or maneuvered on the property and their contents, except in cases of intent or gross negligence.

### **Domiciliary right**

If repairs are necessary immediately, it may be essential for the landlord to enter the holiday home without the guest's knowledge.

### **Key**

Please never give the keys out of your hand. A loss of the keys has to be reported immediately, and the guest is liable up to the amount of the replacement costs.

### **Liability**

The landlord is not liable for valuables of the guest(s).

**Arrival and departure**

The journey takes place after the arrangement. On the day of departure, we ask our guests to release the holiday flat/house by 11:00 a.m. at the latest. On your departure, the holiday flat/house should look exactly as you found it.

The house rules are accepted with the booking of the holiday flat.

Thank you very much for your attention.

We wish you a pleasant stay, lots of fun, relaxation and recreation. Please do not hesitate to contact us if you have any questions.

Your hosts